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THE EVOLVING ROLE OF DATA IN CORPORATE REAL ESTATE.

2025 marks five years since the global pandemic permanently changed how we work and operate. The world of corporate real estate (CRE) is undergoing a radical transformation. The traditional methods of managing real estate portfolios and workplaces are no longer sufficient to meet the demands of today's hybrid work environment. As businesses strive for flexibility and agility in their operations, real estate strategies must evolve to keep pace. This requires embracing a new paradigm – one where data is not just a support tool, but the backbone of every strategic decision.

Real estate teams now face the dual challenge of managing expansive portfolios while adapting to an evolving workplace model. Real estate decisions no longer hinge solely on square footage or occupancy; they are deeply intertwined with employee needs, organizational culture, and ever-changing market dynamics. This whitepaper explores how organizations can leverage data transformation to create a more agile, intelligent, and sustainable CRE strategy.

As organizations navigate a landscape of hybrid work, unpredictable headcounts, and evolving office demands, one thing is clear: there is no "return" to the old way of managing corporate real estate (CRE).

Today, the role of the Corporate Real Estate Director is more complex than ever. They manage one of the most expensive fixed costs in the business, while demand for space and services fluctuates unpredictably. Unfortunately, 70% of CRE leaders report they don't have the data they need to make critical decisions.

Despite the rise of AI and automation tools, most organizations can't leverage these innovations effectively because their underlying data is messy, inconsistent, or missing altogether. It's time to rethink how CRE data is managed – because if you can't trust your data, you can't lead with confidence.



THE SILENT THREAT: WHY DATA INTEGRITY MATTERS NOW MORE THAN EVER.

For years, organizations have been operating under the assumption that the data driving their CRE decisions is accurate and reliable. However, as businesses increasingly rely on data to drive strategic decisions, the cost of dirty data – inaccurate, incomplete, or outdated information – becomes more evident.

Data integrity is crucial. Without a solid foundation of trustworthy data, businesses risk making misinformed decisions that can impact everything from real estate investments to employee satisfaction. Data-driven decisions must be based on a foundation of clean, well-governed data. And this process of data cleansing goes beyond just eliminating errors – it requires a cultural shift within the organization, where data governance becomes a strategic priority rather than an afterthought.

As businesses transform their data landscape, it's essential to put in place systems that not only clean the data but also maintain its quality over time. The reality is, the quality of real estate decisions is directly correlated with the quality of the data that informs them.

So, what is dirty data?

Dirty data can show up in multiple ways throughout organizations and CRE data. Some of these include data that is stale, insecure, incomplete, inconsistent, or duplicated.

While these issues may seem minor on their own, together they disrupt reporting, slow down decision-making, and erode trust across the business.

Fortunately, companies can assess the health of their data using six key dimensions: accuracy, completeness, consistency, timeliness, validity, and uniqueness. When these dimensions are met, organizations are positioned to unlock the full potential of their data and shift from reactive to strategic.

High quality data drives decision intelligence by enabling faster, more confident decisions based on reliable inputs. It improves operational efficiency by reducing time spent correcting errors and compiling reports, freeing teams to focus on high-value work. Clean data enhances strategic agility, allowing organizations to respond quickly to changes and opportunities.

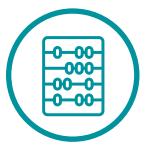
High data quality strengthens organizational trust, builds confidence in leadership, and provides a better enduser experience through more intuitive tools and accurate insights. It plays a critical role in risk mitigation by minimizing duplications, errors, and compliance concerns.

Clean data doesn't just support the business, it elevates it. Investing in data quality is one of the most strategic moves an organization can make to ensure clarity, consistency, and confidence in every real estate decision.









Stale Data

Insecure Data

Incomplete Data

Duplicated Data



THE PATH TO DATA-DRIVEN REAL ESTATE DECISIONS

The need for data transformation in CRE is clear. However, embarking on this journey requires more than just updating systems or buying new technology. It requires a strategic commitment to building an intelligent data foundation that can drive decision-making and unlock new value from real estate portfolios. Here's how to approach the transformation:

Invest in a Unified Data Architecture

The foundation of a successful data transformation is a cohesive data architecture that integrates data from all facets of real estate management – occupancy, utilization, building performance, and more. This enables real estate teams to gain a holistic view of their portfolios and make decisions that are aligned with organizational goals.

Implement Data Governance for Confidence and Accountability

Without a robust data governance framework, data risks becoming fragmented and unreliable. Effective governance ensures that data is accurate, accessible, and secure across all departments. By implementing strict data protocols, businesses can ensure that the data driving their decisions is trustworthy, fostering confidence among stakeholders and empowering teams to make better, more timely decisions.

Foster Cross-Functional Collaboration through Data

One of the greatest advantages of data transformation is the ability to foster crossfunctional collaboration. By providing teams from across the organization – facilities management, IT, HR, and finance – with access to shared data, CRE departments can align their strategies with broader organizational goals. This collaborative approach leads to smarter, more integrated decision-making, which is essential for driving innovation in the workplace.

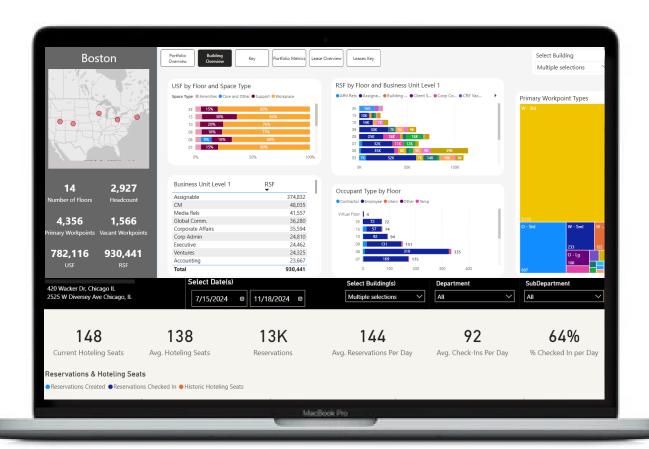
Unlock the Power of AI and Automation

The integration of AI and machine learning into the data ecosystem opens up new opportunities for automation, from optimizing space utilization to streamlining facility management. With AI, organizations can automate routine tasks like data cleaning and exception management, enabling teams to focus on higher-value strategic initiatives. AI-powered tools also offer the potential to unlock predictive capabilities, enhancing planning accuracy and reducing the risks of human error.

Leverage Predictive Insights for Strategic Agility

Real estate is no longer about reacting to trends – it's about predicting them. By leveraging predictive analytics, organizations can anticipate changes in space utilization, employee needs, and market conditions. Predictive data allows real estate teams to plan proactively, making informed decisions about future space needs and minimizing the risks associated with long-term leases and capital expenditures.

If your future workplace includes a mix of flexible, hoteling, and dedicated seating, you need more than just a tool – you need a strategic partner. At Apex42, we don't just provide space management software; we collaborate with clients to turn complex, siloed data into clear, actionable insights. By combining deep expertise in workplace strategy with data-driven decision support, we help real estate and facilities teams confidently plan, adapt, and optimize their portfolios for the evolving needs of the hybrid workforce.



THE BENEFITS OF DATA TRANSFORMATION FOR CRE: BEYOND THE BASICS

A comprehensive real estate data transformation does more than improve operational efficiency—it drives innovation, enables smarter decision-making, and ensures a sustainable future for the workplace. Here are some of the major benefits:

Cost Savings and Efficiency

A well-executed data transformation eliminates redundant processes, reduces the cost of manual data entry, and provides real-time insights that inform smarter, more cost-effective real estate decisions. By eliminating inefficiencies, organizations can unlock significant savings.

A More Agile, Responsive CRE Strategy

In today's fast-paced business world, agility is key. Data-driven organizations can react faster to shifts in employee needs, space utilization, and market conditions. Whether responding to new hybrid work policies or adjusting space allocations, the ability to make quick, informed decisions provides a competitive advantage.

Enhanced Employee Experience

Data is not just about spaces – it's about people. By leveraging workplace data, organizations can design environments that cater to employee needs, fostering collaboration, well-being, and productivity. Data-driven insights help businesses create workplaces that employees are excited to return to, even in a hybrid model.

Improved Risk Management

In an era where workplace dynamics are constantly shifting, understanding potential risks is more important than ever. Data helps businesses forecast trends and assess risks, from fluctuating occupancy rates to potential space-related disruptions. This proactive approach enables organizations to mitigate risks before they become costly problems.



DATA TRANSFORMATION: A LONG-TERM INVESTMENT

The journey to a data-driven real estate strategy is not a short-term fix—it's a long-term investment in the future of your business. A successful data transformation requires patience, dedication, and a clear roadmap for success. However, the benefits of this transformation are undeniable. From cost savings to a more agile and responsive CRE strategy, the advantages of data-driven decision-making are far-reaching.

By investing in the right data infrastructure, governance framework, and predictive tools, businesses can unlock new opportunities for growth, innovation, and workplace excellence. Corporate real estate is becoming increasingly data-driven – and now is the time to take the first step.

Transforming how you manage data is key to unlocking the full potential of your real estate portfolio. By prioritizing data integrity, leveraging predictive insights, and fostering cross-functional collaboration, organizations can stay ahead of change and make smarter, more strategic decisions. The time to act is now - invest in data transformation and elevate the value of your real estate.

Start your transformation today.

REAL ESTATE DATA HEALTH CHECKLIST

Use this list to evaluate the strength and structure of your workplace and real estate data.

- Define key business questions
- Inventory existing data sources
- Identify data gaps and redundancies
- Audit data for completeness and accuracy
- Standardize formats (naming, units, dates)
- Create a source of truth
- Define data governance rules
- Assign ownership and accountability
- Ensure secure access and storage
- Set up automations where possible
- Gain leadership support with clear ROI
- Reassess and iterate every 6-12 months.
- Explore key partnerships to do the heavy lifting for you

As your partner, Apex42 can help with all - or even a portion - of this journey. Whether you're building your data foundation from the ground up or fine-tuning what you already have, our services are designed to meet you where you are and deliver lasting impact.

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